



Managing Your Notification Settings

1. Go to "My Account - Notification Settings"



Account Summary

Payments

Accounts

My Account ▾

Notification Settings

Change Password

Change Security Question

Change Email

Change Alternate Email

Change Mobile Phone

Account Summary

As part of our ongoing efforts to improve your customer experience with GWI, over the last several months we have made some changes to our billing system as well as our website. We trust these changes are positive but understand that despite our best efforts, sometimes change can bring unforeseen challenges.

We wanted to take this opportunity to remind you that if your experience with GWI is not meeting your expectations for any reason, please contact us and let us know. Thank you in advance for your understanding and for being part of the GWI family.

Current Balance for Account #16033

\$0.00



2. Please adjust the settings to your preference and please ensure you use a valid email address for notifications.

Notification Settings

Choose which notifications you'd like to receive by email, text message, or both.

Email notifications can be sent to

[Redacted]

Change

Email notifications can be sent to

(alternate)

Add

Text messages can be sent to

Add

Notify me when	Email	Alternate Email	Text Message
New statement or invoice arrives	<input checked="" type="checkbox"/> On	<input type="checkbox"/> Off	<input type="checkbox"/> Off
Payment is scheduled	<input type="checkbox"/> Off	<input type="checkbox"/> Off	<input type="checkbox"/> Off
Payment is cancelled	<input type="checkbox"/> Off	<input type="checkbox"/> Off	<input type="checkbox"/> Off
Payment is processed	<input type="checkbox"/> Off	<input type="checkbox"/> Off	<input type="checkbox"/> Off



3. If you have multiple accounts and are trying to adjust your notification settings, return to the home page and select “Account” then “Manage Notifications” and follow the same instructions as above.



- Account Summary
- Payments
- Accounts
- My Account ▾

Accounts

The following accounts are associated with your user login. You may ADD or REMOVE accounts and manage the paperless setting of each account below.

Add Account

Account (Nickname)

Paperless

16033

Set nickname

On

Enabled

Attach Statement To Email

Manage Notifications

Congratulations! You have successfully set up your notifications preferences!