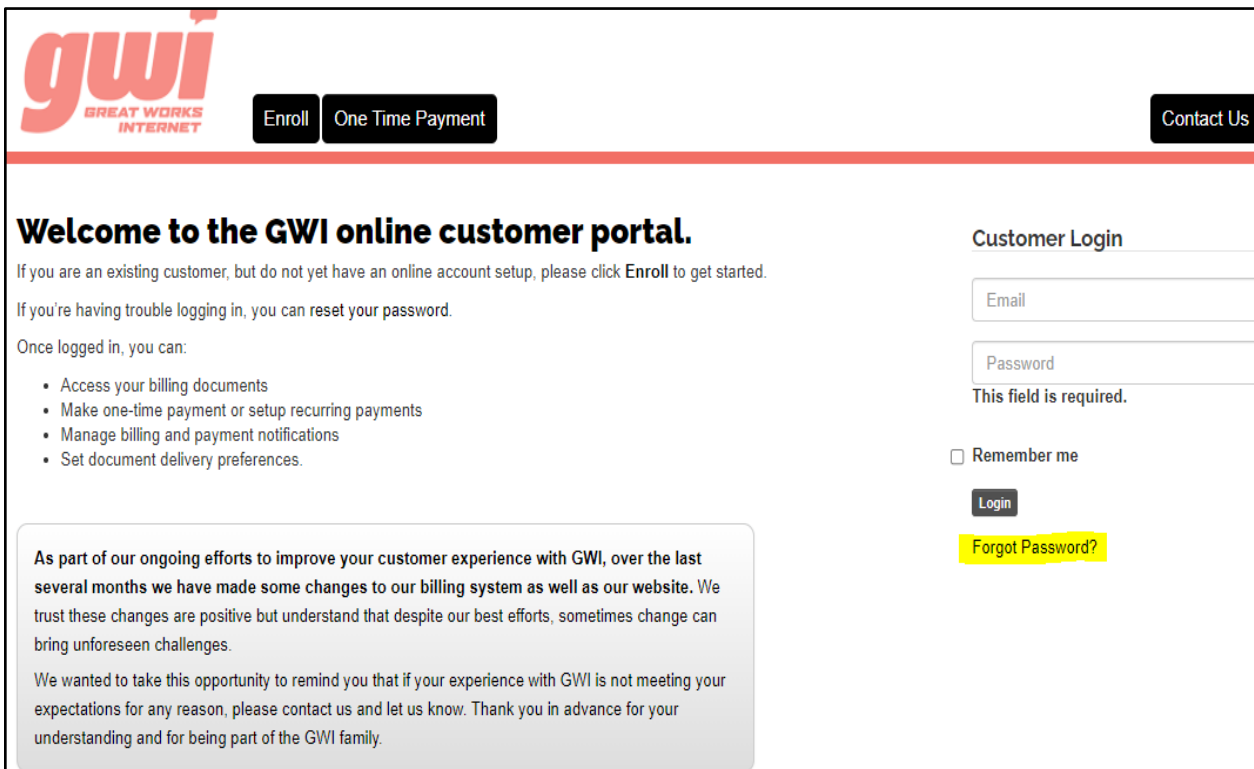




Returning Users - Forgotten Username/Password

1. We ask that everyone use a valid email address as your username when creating your account. If you have forgotten the email address associated with the account please contact us at _____ and we will get back to you within one business day.
2. If you forgot your password, please select “Forgot Password” under the login section, you will then be asked for your email address which will then email you instructions on how to reset your password.



The screenshot shows the GWI online customer portal. At the top left is the GWI logo. Navigation buttons for 'Enroll', 'One Time Payment', and 'Contact Us' are visible. The main heading is 'Welcome to the GWI online customer portal.' Below this, there are instructions for existing customers and a list of services available after logging in. On the right, the 'Customer Login' section contains input fields for 'Email' and 'Password', a 'Remember me' checkbox, a 'Login' button, and a highlighted 'Forgot Password?' link.

gwi
GREAT WORKS
INTERNET

[Enroll](#) [One Time Payment](#) [Contact Us](#)

Welcome to the GWI online customer portal.

If you are an existing customer, but do not yet have an online account setup, please click **Enroll** to get started.

If you're having trouble logging in, you can reset your password.

Once logged in, you can:

- Access your billing documents
- Make one-time payment or setup recurring payments
- Manage billing and payment notifications
- Set document delivery preferences.

As part of our ongoing efforts to improve your customer experience with GWI, over the last several months we have made some changes to our billing system as well as our website. We trust these changes are positive but understand that despite our best efforts, sometimes change can bring unforeseen challenges.

We wanted to take this opportunity to remind you that if your experience with GWI is not meeting your expectations for any reason, please contact us and let us know. Thank you in advance for your understanding and for being part of the GWI family.

Customer Login

Email

Password

This field is required.

Remember me

[Login](#)

[Forgot Password?](#)